



Panama International  
Tourism Association

DEVELOPMENT INSTITUTE  
for Science Center



# ***Air Cargo Management*** *Professional Diploma*

## **COURSE DESCRIPTION:**

This course in this course will gain an understanding of key air cargo principles, improve your knowledge of the commercial foundation of the air cargo industry and evaluate the basics of cargo management. It is designed to familiarize each participant with key industry topics such as demand and supply trends. Cargo is handled at thousands of airports around the world by multiple handlers, causing a potential risk for variations in quality and consistency. This course will help you make a sense of varying standards, best-practice and procedures so you can ensure consist operations.

Our cargo courses  
guidance on how to  
shipments safely  
industry standards.

and diplomas provide you with step-by-step  
accept, handle and process a wide variety of  
and efficiently, according to the latest



## **COURSE OUTLINE:**

Introduction to the Cargo Industry and shipper's needs

Airline industry Regulations: ICAO, National Aviation Authorities, IATA, & FIATA

Managing performance and KPIs

Air Cargo Agency Responsibilities

World Geography and IATA -3Letter codes, areas and sub-areas

Time Differences and Calculation of Transportation Time

The Aircraft and Bulk Loading Limitations

Handling Cargo Terminal Facilities

Custom Clearance Process

Airline Booking Procedures

Functions and Completion of the Airway Bill

Air Cargo Tariff, Rates and Charges



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