

معهد التطوير Development Institute



CERTIFICATION ISSUED BY



USA



Tourism Marketing Professional Diploma

COURSE DESCRIPTION

This course will give the students understanding of the key concepts and principles of marketing as applied to destinations and the tourism experience. This will also bring evaluative understanding of current issues associated with destination marketing. The importance of delivering a tourism product to the market from both a customer service and a highly successful business proposition is underlying throughout the course. Realizing the dynamics of the tourism industry and the effects that change in the global economy and environment will have on this industry will ensure the students have the ability to be flexible in business planning.

COURSE OUTLINE

Introduction to Travel and Tourism

Understanding the role of marketing

Perspective of Tourism Management

World Geography

Marketing Research and Marketing Strategies

Tourism Marketing, Communication and Promotion

Tourism Products and Pricing

Tourist Attractions and Destinations Management

Establishing and conducting Business Relationships

Tourism Customer Service

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